

# SharkPro Case Study:

## A business request and PPM solution for a regional medical center



The IT department of a regional medical center established a new project management office (PMO) to handle the mounting requests for services, systems, and procurements.

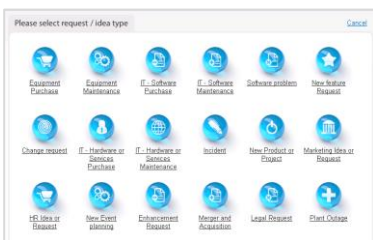
### Challenges to the New IT PMO:

- Growing backlog of requests for services, enhancements, procurements, etc.
- Requires a clear and transparent request evaluation and approval process
- Focus limited resources on the most relevant and important projects
- Enable access to 7,000 users in 14 facilities, many non-expert users, executives
- Desires to leverage Microsoft Project and other existing Microsoft products

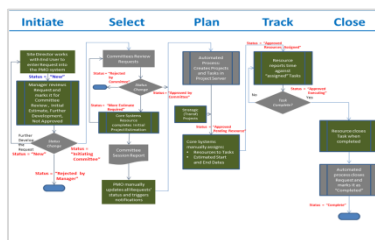
SharkPro designed and delivered an enterprise-wide business request framework based on Microsoft® SharePoint 2010 integrated with Microsoft Project Server 2010 for project and portfolio management.

### Benefits of the SharkPro Solution

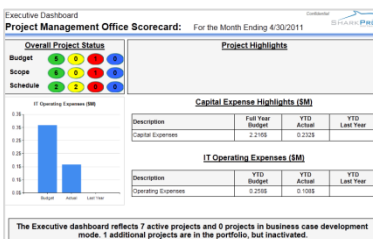
- Easy web-based request capture for non-expert users across the enterprise
- Select from dozens of requests for services, enhancements, procurements
- Employs a consistent request evaluation and approval workflow
- Apply resources to the most relevant and important projects
- Enables better team collaboration and productivity
- Management can visualize performance using powerful dashboards
- Quickly generate dozens of built-in and customized reports
- Leverages Microsoft Project, Project Server, and SharePoint



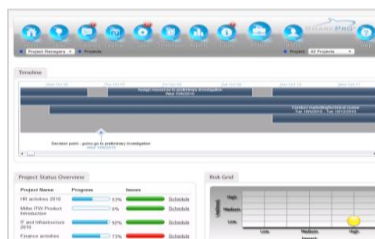
Dozens of built-in web requests, reports



Workflow creates process transparency



Clear and concise management dashboards



Powerful project tracking, risk management



**CUSTOMER:** A Regional Medical Center  
**LOCATION:** 14 facilities in Houston, Texas  
**SIZE:** 7,000 users  
**INDUSTRY:** Health Organization  
**SOFTWARE:** SharkPro Business Request Framework  
 Microsoft Project Server 2010  
 Microsoft SharePoint 2010  
**SERVICES:** Design and implementation  
 Custom workflow, tailored reports  
 Engagement Management

The SharkPro solution helps the IT department of this regional medical center capture ideas and requests, align resources and investments with business priorities, gain control across all types of work, and report performance.

To learn more about SharkPro's Business Request Framework for Health Organizations, contact us today at:



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